



TERMS & CONDITIONS OF BUSINESS

Agreement between 'Farmers Fayre' and 'The Client'*

Farmers Fayre Catering Services wants your event to be a success and the best way to achieve this is to formulate a strong, honest and open relationship with you, where communication is clear and expectations from both sides are understood from the outset.

Farmers Fayre Catering Services can be hired under the terms and conditions set out below.

Your Personal Quotation

Following our discussions and your brief, Farmers Fayre will provide you with an individually tailored quotation addressing your requirements. This will then be delivered by email or in hard copy format.

If you are happy with the details, it will remain valid for a period of up to 60 days from issue. However, in the instance that the event brief alters, it may be necessary to review and reissue the quotation.

Pricing Policy

Once the catering for your event has been confirmed and a deposit payment made, we guarantee that, unless there are further alterations or changes to the original agreement in some way, there will be no price increases up to and including the original date.

Payment Policy

- ❖ To secure your booking, a non refundable deposit of 20% is required for the total fixed cost value. When the deposit (or full payment) is submitted, a signed copy of these Terms & Conditions should be supplied to validate this.
- ❖ Full prepayment of all known costs is required one month prior to your event.
- ❖ An additional invoice and settlement of the account may be raised after your event for any variable or last minute costs, as requested by the client, and incurred prior to and during the event. Payment terms are strictly 30 days.

Payment can be made via cheque (payable to Farmers Fayre and sent to Farmers Fayre, Stoneleigh Park, Kenilworth CV 8 2LZ or by BACS to account 61303651, sort code 40-19-07.

Confirmation of your event will be upon receipt of the requested deposit. Failure to provide a deposit may result in Farmers Fayre being forced to withdraw its services.

Confirming Your Booking

To secure your booking, please submit the relevant deposit with a signed copy of these terms & conditions. We will acknowledge confirmation and receipt of your deposit by email and/or in written correspondence

Cancellation Policy

We appreciate that plans can and do change, so we have developed a cancellation policy that we believe offers you flexibility whilst also allowing Farmers Fayre to cover any essential costs incurred.

Should a client be forced to cancel their event, the following cancellation charges will apply:

- ❖ Between 60 & 31 days before the event 25% of full quotation charge
- ❖ Between 30 and 7 days before the event 50% of full quotation charge
- ❖ Less than 7 days' notice prior to the date of event 100% of full quotation charge

Any notice of cancellation must be given in writing.

Variation of Numbers

It is important that we get everything right for your event. Please ensure you inform us of final guest numbers no less than 14 days before your event. This must be in writing to ensure no errors occur on the day.

At the time of booking you will have specified a confirmed minimum booking number. Changes to this number of up to 10% can be made up to fourteen days prior to your event at no charge. Any reduction in numbers beyond 10% will be charged at the full quoted rate.

Dietary Requirements/Allergies

We would ask that if there are any specific dietary requirements to be addressed that Farmers Fayre is advised in writing to ensure there are no errors in communication.

Advice can be given on the suitability of the various menus for specific dietary requirements by contacting our team. Whilst many items are nut free, regrettably we cannot give any guarantee that menu items do not contain nut traces as we operate in environment where nut traces may be present.

Force Majeure

No liability will be accepted by Meatgold Direct Ltd (trading as Farmers Fayre) for the failure to perform our obligations due to strike, lockout, hostilities or any circumstance out of our control.

No liability is accepted for loss, damage or consequential loss caused by any failure to perform our obligations (whether due to negligence by Farmers Fayre, our employees or sub contractors) this does not exclude liability for death or personal injury as required by law.

Plato Catering Hire (if applicable)

No liability is accepted by Meatgold Direct Ltd (trading as Farmers Fayre) for the loss or damage caused to Plato catering hire equipment. By signing to this agreement you agree to their terms – (which can be found on their website www.platohire.com)

Liability

Farmers Fayre confirms that it has and will maintain sufficient Public Liability Insurance for events of the nature of the booking. A copy of the certificate (or scanned PDF image) is available upon request.

I/We agree to all of the above Terms & Conditions.

Name : _____ Event Date: _____

Company: _____ Job Title: _____ (if appropriate)

Signed: _____ Date: _____

* Farmers Fayre is the trading name of MeatGold Direct Limited

Farmers Fayre Kenilworth
51, Abbey Court, Abbey End,
Kenilworth, Warwickshire CV8 1QJ
Telephone: 01926 864141
Opening Hours: 8am - 5pm
Monday - Saturday

Stoneleigh Park Farm Shop
Stoneleigh Park, Coventry,
Warwickshire CV8 2LZ
Telephone: 02476 692844
Opening Hours: 8.30am - 5.30pm
Monday - Friday & selected weekends

Quality, local produce
in one convenient place
where the countryside goes to town

Farmers Fayre is a trading name of Meatgold Direct Ltd
Company Number 03862534, Registered in England.
Registered Office 32 Clarendon Street, Leamington Spa, Warwickshire, CV32 4PG.

